July 26, 2023

Dear Team at Mindset Software Technologies,

I trust this message finds you all in good health and high spirits.

I write to you today on behalf of Field Control Analytics to extend our deepest appreciation for the crucial role your organization has played in bolstering the security of our systems. It is with profound gratitude that we acknowledge the expertise, diligence, and integrity exhibited by your team, particularly your esteemed employee, Prakash.

Prakash's invaluable contribution to identifying a significant security vulnerability in our system and the responsible disclosure of the same are clear indications of the high professional standards upheld by Mindset Software Technologies. His thorough report significantly enabled our team to address the issue swiftly and effectively, reflecting the depth of his expertise and the quality of the training provided at your organization.

Mindset Software Technologies' commitment to cyber security, integrity, and ethical conduct aligns seamlessly with our own core principles, fostering a trusted and valued partnership. We are impressed by the capability and dedication your team brings to the field of cybersecurity, making our digital landscape safer and more robust.

Once again, our sincere thanks to your team for your significant contributions and commendable cooperation.

Wishing you all the best in your future endeavors.

Warm Regards,

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